



KEYS
ACADEMIES
TRUST

Supporting Pupils and Students with Medical Conditions Policy Version 2.2



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1. Policy Statement

- 1.1. At the heart of our mission is the belief that every individual has untapped potential waiting to be unlocked. By fostering an environment that challenges and supports growth, we want to create pathways for social mobility. By providing the right tools, guidance, and opportunities, we enable each person to overcome barriers and reach their fullest potential.
- 1.2. We want our schools to not only places of learning but vibrant communities where every person feels they truly belong. Within this students, teachers, and support staff alike should feel they are developing and succeeding. This success should be an achievable reality for all, irrespective of background or circumstance. It may be quite different for each of us, but the key is the feeling of pride in doing well and enjoyment of the journey.
- 1.3. We are committed to building inclusive environments where the uniqueness of every individual is celebrated, and where collective growth is the norm.

2. Change Summary

- 2.1. 2.0:
 - a) Appendix created to support process understanding
 - b) Minor reviews to update branding and reflect change of Trust name.

3. Aims

- 3.1. This policy aims to ensure that:
 - a) Pupils, staff and parents understand how Keys Academies Trust ('the Trust') schools will support pupils with medical conditions
 - b) Pupils with medical conditions are properly supported to allow them to access the same education as other pupils, including school trips and sporting activities
- 3.2. The Trust's Academy Committees will implement this policy by:
 - a) Making sure sufficient staff are suitably trained
 - b) Making staff aware of pupils' condition, where appropriate
 - c) Making sure there are cover arrangements to ensure someone is always available to support pupils with medical conditions
 - d) Providing supply teachers with appropriate information about the policy and relevant pupils
 - e) Developing and monitoring individual healthcare plans (IHPs)

The named person with responsibility for implementing this policy is the Headteacher of each of the Trust's academies. This policy should be read in conjunction with the First Aid section of the Health and Safety Policy.

4. Legislation and statutory guidance

- 4.1. This policy meets the requirements under [Section 100 of the Children and Families Act 2014](#), which places a duty on governing boards to make arrangements for supporting pupils at their school with medical conditions.
- 4.2. It is also based on the Department for Education's statutory guidance: [Supporting pupils at school with medical conditions](#).
- 4.3. This policy complies with our funding agreement and articles of association.

5. Roles and responsibilities

- 5.1. The Trust's Academy Committees have ultimate responsibility to make arrangements to support pupils with medical conditions. The Academy Committees will ensure that sufficient staff have received suitable training and are competent before they are responsible for supporting children with medical conditions.
- 5.2. The Headteacher in each Trust school will:
 - a) Make sure all staff are aware of this policy and understand their role in its implementation
 - b) Ensure that there is a sufficient number of trained staff available to implement this policy and deliver against all individual healthcare plans (IHPs), including in contingency and emergency situations
 - c) Take overall responsibility for the development of IHPs
 - d) Make sure that school staff are appropriately insured and aware that they are insured to support pupils in this way
 - e) Contact the school nursing service in the case of any pupil who has a medical condition that may require support at school, but who has not yet been brought to the attention of the school nurse
 - f) Ensure that systems are in place for obtaining information about a child's medical needs and that this information is kept up to date
- 5.3. Supporting pupils with medical conditions during school hours is not the sole responsibility of one person. Any member of Trust staff may be asked to provide support to pupils with medical conditions, although they will not be required to do so. This includes the administration of medicines.

Those staff who take on the responsibility to support pupils with medical conditions will receive sufficient and suitable training, and will achieve the necessary level of competency before doing so.

Teachers will take into account the needs of pupils with medical conditions that they teach. All staff will know what to do and respond accordingly when they become aware that a pupil with a medical condition needs help.

5.4. Parents will:

- a) Provide the relevant school with sufficient and up-to-date information about their child's medical needs
- b) Be involved in the development and review of their child's IHP and may be involved in its drafting
- c) Carry out any action they have agreed to as part of the implementation of the IHP e.g. provide medicines and equipment

5.5. Pupils with medical conditions will often be best placed to provide information about how their condition affects them. Pupils should be fully involved in discussions about their medical support needs and contribute as much as possible to the development of their IHPs. They are also expected to comply with their IHPs.

5.6. Our school nursing service will notify the school when a pupil has been identified as having a medical condition that will require support in school. This will be before the pupil starts school, wherever possible.

Healthcare professionals, such as GPs and paediatricians, will liaise with the school nurses and notify them of any pupils identified as having a medical condition.

6. Equal opportunities

- 6.1. Trust schools are clear about the need to actively support pupils with medical conditions to participate in school trips and visits, or in sporting activities, and not prevent them from doing so.
- 6.2. Trust schools will consider what reasonable adjustments need to be made to enable these pupils to participate fully and safely on school trips, visits and sporting activities.
- 6.3. Risk assessments will be carried out so that planning arrangements take account of any steps needed to ensure that pupils with medical conditions are included. In doing so, pupils, their parents and any relevant healthcare professionals will be consulted.

7. Being notified that a child has a medical condition

- 7.1. When the school is notified that a pupil has a medical condition, the process outlined below will be followed to decide whether the pupil requires an IHP.
- 7.2. The school will make every effort to ensure that arrangements are put into place within 2 weeks, or by the beginning of the relevant term for pupils who are new to our school.

- 7.3. We ask that parents/carers proactively inform us by either phone call to the school or an email to the school office if their child's medical needs change during the school year.
- 7.4. Medical information will be obtained through the admissions process for any new and mid-year starters.

See Appendix 1

8. Individual Healthcare Plans (IHPs)

- 8.1. The Headteacher has overall responsibility for the development of IHPs for pupils with medical conditions. This has been delegated to the member of staff named in individual schools (the names of which can be requested from each school office).
- 8.2. Plans will be reviewed at least annually, or earlier if there is evidence that the pupil's needs have changed. Plans will be developed with the pupil's best interests in mind and will set out:
 - a) What needs to be done
 - b) When
 - c) By whom
- 8.3. Not all pupils with a medical condition will require an IHP. It will be agreed with a healthcare professional and the parents when an IHP would be inappropriate or disproportionate. This will be based on evidence. If there is not a consensus, the headteacher in each Trust school will make the final decision.
- 8.4. Plans will be drawn up in partnership with the school, parents and a relevant healthcare professional, such as the school nurse, specialist or paediatrician, who can best advise on the pupil's specific needs. The pupil will be involved wherever appropriate.
- 8.5. IHPs will be linked to, or may become part of, any education, health and care (EHC) plan. If a pupil has SEN but does not have a statement or EHC plan, the SEN will be mentioned in the IHP.
- 8.6. The level of detail in the plan will depend on the complexity of the child's condition and how much support is needed. The Academy Committees, the Headteacher and the individual with responsibility for developing IHPs, the member of staff named in individual school policies, will consider the following when deciding what information to record on IHPs:
 - a) The medical condition, its triggers, signs, symptoms and treatments
 - b) The pupil's resulting needs, including medication (dose, side effects and storage) and other treatments, time, facilities, equipment, testing, access to food and drink where this is used to manage their condition, dietary requirements and environmental issues, e.g. crowded corridors, travel time between lessons

- c) Specific support for the pupil's educational, social and emotional needs. For example, how absences will be managed, requirements for extra time to complete exams, use of rest periods or additional support in catching up with lessons, counselling sessions or another reasonable adjustment.
- d) The level of support needed, including in emergencies. If a pupil is self-managing their medication, this will be clearly stated with appropriate arrangements for monitoring and review
- e) Who will provide this support, their training needs, expectations of their role and confirmation of proficiency to provide support for the pupil's medical condition from a healthcare professional, and cover arrangements for when they are unavailable
- f) Who in the Trust schools need to be aware of the pupil's condition and the support required
- g) Arrangements for written permission from parents and the headteacher for medication to be administered by a member of staff, or self-administered by the pupil during school hours
- h) Separate arrangements or procedures required for school trips or other school activities outside of the normal school timetable that will ensure the pupil can participate, e.g. risk assessments
- i) Where confidentiality issues are raised by the parent/pupil, the designated individuals to be entrusted with information about the pupil's condition
- j) What to do in an emergency, including who to contact, and contingency arrangements

9. Managing medicines

9.1. Prescription and non-prescription medicines will only be administered at Trust schools:

- a) When it would be detrimental to the pupil's health or school attendance not to do so; **and**
- b) Where we have parents' written consent

The only exception to this is where the medicine has been prescribed to the pupil without the knowledge of the parents.

9.2. Pupils under 16 will not be given medicine containing aspirin unless prescribed by a doctor.

9.3. Anyone giving a pupil any medication will first check maximum dosages and when the previous dosage was taken. Parents will always be informed.

9.4. Trust schools will only accept prescribed medicines that are:

- a) In-date

- b) Labelled
 - c) Provided in the original container, as dispensed by the pharmacist, and include instructions for administration, dosage and storage
 - d) That include the name of the child on the medication label.
- 9.5. Trust schools will accept insulin that is inside an insulin pen or pump rather than its original container, but it must be in date.
- 9.6. All medicines will be stored safely. Pupils will be informed about where their medicines are at all times and be able to access them immediately. Medicines and devices such as asthma inhalers, blood glucose testing meters and adrenaline pens will always be readily available to pupils and not locked away.
- 9.7. Medicines will be returned to parents to arrange for safe disposal when no longer required.

10. Controlled drugs

- 10.1. Controlled drugs are prescription medicines that are controlled under the [Misuse of Drugs Regulations 2001](#) and subsequent amendments, such as morphine or Ritalin.
- 10.2. A pupil who has been prescribed a controlled drug may have it in their possession if they are competent to do so, but they must not pass it to another pupil to use. All other controlled drugs are kept in a secure cupboard in the school office and only named staff have access.
- 10.3. Controlled drugs will be easily accessible in an emergency and a record of any doses used and the amount held will be kept.

11. Pupils managing their own needs

- 11.1. Pupils who are competent will be encouraged to take responsibility for managing their own medicines and procedures. This will be discussed with parents and it will be reflected in their IHPs.
- 11.2. Pupils will be allowed to carry their own medicines and relevant devices wherever possible. Staff will not force a pupil to take a medicine or carry out a necessary procedure if they refuse, but will follow the procedure agreed in the IHP and inform parents so that an alternative option can be considered, if necessary.

12. Unacceptable practice

- 12.1. Trust school staff should use their discretion and judge each case individually with reference to the pupil's IHP, but it is generally not acceptable to:
- a) Prevent pupils from easily accessing their inhalers and medication, and administering their medication when and where necessary

- b) Assume that every pupil with the same condition requires the same treatment
- c) Ignore the views of the pupil or their parents
- d) Ignore medical evidence or opinion (although this may be challenged)
- e) Send children with medical conditions home frequently for reasons associated with their medical condition or prevent them from staying for normal school activities, including lunch, unless this is specified in their IHPs
- f) If the pupil becomes ill, send them to the school office or medical room unaccompanied or with someone unsuitable
- g) Penalise pupils for their attendance record if their absences are related to their medical condition, e.g. hospital appointments
- h) Prevent pupils from drinking, eating or taking toilet or other breaks whenever they need to in order to manage their medical condition effectively
- i) Require parents, or otherwise make them feel obliged, to attend school to administer medication or provide medical support to their pupil, including with toileting issues. No parent should have to give up working because the school is failing to support their child's medical needs
- j) Prevent pupils from participating, or create unnecessary barriers to pupils participating in any aspect of school life, including school trips, e.g. by requiring parents to accompany their child
- k) Administer, or ask pupils to administer, medicine in school toilets

13. Emergency procedures

- 13.1. Trust staff will follow the school's normal emergency procedures (for example, calling 999). All pupils' IHPs will clearly set out what constitutes an emergency and will explain what to do.
- 13.2. If a pupil needs to be taken to hospital, staff will stay with the pupil until the parent arrives, or accompany the pupil to hospital by ambulance.

Training

- 13.3. Trust staff who are responsible for supporting pupils with medical needs will receive suitable and sufficient training to do so (e.g. paediatric First Aid for Early Years staff). Ensuring training is provided and logged is the responsibility of the Headteacher.
- 13.4. The training will be identified during the development or review of IHPs. Staff who provide support to pupils with medical conditions will be included in meetings where this is discussed.
- 13.5. The relevant healthcare professionals will lead on identifying the type and level of training required and will agree this with the member of staff named in individual school policies. Training will be kept up to date.

13.6. Training will:

- a) Be sufficient to ensure that staff are competent and have confidence in their ability to support the pupils
- b) Fulfil the requirements in the IHPs
- c) Help staff to have an understanding of the specific medical conditions they are being asked to deal with, their implications and preventative measures

Healthcare professionals will provide confirmation of the proficiency of staff in a medical procedure, or in providing medication.

13.7. All Trust staff will receive training so that they are aware of this policy and understand their role in implementing it, for example, with preventative and emergency measures so they can recognise and act quickly when a problem occurs. This will be provided for new staff during their induction.

14. Record keeping

14.1. Trust Academy Committees will ensure that written records are kept of all medicine administered to pupils. Parents will be informed if their pupil has been unwell at school.

14.2. IHPs are kept in a readily accessible place which all staff are aware of.

14.3. We will:

- a) Enter each pupil's medicine need in the school's system
- b) Update our records when parents/carers of pupils inform us of changes to their child's needs
- c) Make sure that all relevant staff have access to records so that they are informed about pupils' medical needs
- d) Securely hold this information in accordance with the UK GDPR
- e) Inform parents/carers about how they can access their child's information (provided no relevant exemptions apply to their disclosure under the Data Protection Act 2018)

15. Liability and indemnity

15.1. Trust Academy Committees will ensure that the appropriate level of insurance is in place and appropriately reflects the school's level of risk.

15.2. Trust's insurance policy for all schools in the Academy Trust is through Zurich Municipal Insurers.

16. Complaints

- 16.1. Parents with a complaint about their child's medical condition should discuss these directly with the member of staff named in individual school policies. in the first instance. If the named persons in each of the Trust schools cannot resolve the matter, they will direct parents to the Trust complaints procedure, Stage 1.

17. Links to other policies

17.1. This policy links to the following policies:

- a) Accessibility plan
- b) Complaints
- c) Equality information and objectives
- d) First aid
- e) Health and safety
- f) Safeguarding
- g) Special educational needs information report and policy

18. Version History

VERSION	ACTION	RESPONSIBLE	DATE
1.0	Trust policy approved by People and Infrastructure Committee	Pamela Kilbey, CEO	01/03/2020
2.0	Appendix 1 created. Policy discussed at Leadership Group meeting	Pamela Kilbey, CEO	23/02/2022
2.1	Review in line with policy schedule	Jude Macdonald, Director of SEND	01/03/2024
2.2	Reviewed in line with new guidance and policy schedule	Jude Macdonald, Director of SEND	01/03/2026

19. Appendix 1: Being notified a child has a medical condition

